



Department of Human Resources & Civil Service

Job Announcement Please Post Conspicuously

Adam J. Bello
County Executive

Andrea M. Guzzetta Zury
Director

TITLE: **TRAFFIC CONTROL OPERATOR (HELP Program)**

SALARY: \$40,775 - \$54,635 annually

LOCATION: Monroe County Department of Transportation
RTOC (Regional Traffic Operations Center)
E Airport Rd, Rochester, NY 14624

JOB SUMMARY:

This position, located at the Department of Transportation, is responsible for the operation of a computerized traffic signal control system. Duties involve monitoring traffic flow and modifying traffic signal timings based on traffic conditions caused by traffic accidents, weather, and construction. Duties also involve receiving and resolving reported incidents impacting the County transportation system, dispatching communications to maintenance crews, and maintaining and updating databases. The employee reports directly to, and works under the general supervision of a Senior Traffic Control Operator or other higher-level staff member. Does related work as required.

MINIMUM QUALIFICATIONS:

Graduation from high school or possession of an equivalency diploma plus, EITHER:

- (A) Graduation with an Associate's degree or successful completion of at least sixty (60) college semester credit hours; OR,
- (B) Two (2) years paid full-time or its part-time equivalent experience monitoring or operating a computerized traffic management system, working with a transportation routing system, or dispatching; OR,
- (C) An equivalent combination of education and experience as defined by the limits of (A) and (B) above.

SPECIAL REQUIREMENTS:

This position is subject to a background check for criminal convictions. Convictions will be considered but will not automatically disqualify the candidate. No criminal background check will occur until after a conditional offer of employment has been made, unless required prior to a conditional offer because of the nature of the position or otherwise required by law.

Candidates for employment with Monroe County Government will be required to pass a pre-employment drug test. Failure to meet the standards may result in disqualification.

If you are appointed, you will be required to possess a valid license to operate a motor vehicle in New York State or otherwise demonstrate your capacity to meet the transportation needs of the position.

ADDITIONAL INFORMATION:

Visit: <https://www.monroecounty.gov/hr-choosemonroe> for more information on our county's generous paid time off, 14 holidays and more.

RESIDENCY REQUIREMENT:

Applicants must be a resident of Monroe County or a contiguous county at the time of appointment. Contiguous counties are Orleans, Genesee, Livingston, Wayne and Ontario. Preference may be given to Monroe County residents

APPLY ONLINE OR SEND CIVIL SERVICE APPLICATION TO:

MONROE COUNTY DEPARTMENT OF HUMAN RESOURCES
39 WEST MAIN STREET - ROOM 210
ROCHESTER, NEW YORK 14614

Posting Date: April 28, 2025

Posting Deadline: Until filled